



## BACKPACKER NEW ZEALAND RENTAL INFORMATION

01 April 2009 to 31 March 2010

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### TERMS AND CONDITIONS

This document contains a summary of some of the Rental Conditions. For full detailed conditions refer to the rental agreement provided when the vehicle is collected or can be downloaded from [www.backpackercampervans.com](http://www.backpackercampervans.com). Please note all prices quoted in this document are **gross** and in New Zealand dollars. Rates and conditions are subject to change without notice.

### SMARTRATES - RATE CONDITIONS

- The Smart rate for the entire duration of the rental is determined by the date of pick-up, location and date of booking. The daily rate will not change within one booking.
- Amendments prior to the vehicle collection date will be re-calculated at the smart rate applicable on the date of amendment. This applies to changing the vehicle type, reducing the number of rental days, changing pick-up dates and/or changing the pick-up or drop-off location. Where the number of rental days is being extended prior to pick-up (days are being added on at the end of the rental with no change to the original pick up date), or the smart pack is being added to or removed from the booking, the original smart rate, which applied at the time of the original booking, will apply.

### QUOTES

Backpacker use 'smartrates' to determine the daily rental rate. Backpacker smartrates are released by each Friday effective for sale from the following Monday. As such all Backpacker rates/quotes expire at the close at the close of business on Sunday.

### PAYMENT

To confirm a reservation a 20% deposit is required. The balance is payable upon vehicle collection. To make payment please go to [www.vehiclebookit.com/securepayment](http://www.vehiclebookit.com/securepayment) and fill in an online booking form. Alternatively you can phone or fax credit card information. Personal, company cheques and money orders in New Zealand dollars are accepted as long as the cheque/money order is received 14 working days before the travel date and Backpacker can accept direct deposits. Contact Reservations for further information regarding cheque/money order and direct deposit payment procedures.

### INCLUDED IN RATES:

- Unlimited kilometres
- Extra driver fees
- Fully equipped vehicles e.g. crockery, cutlery & bedding
- GST
- Vehicle insurance (excess applies - see the "For Your Protection" section for more information)

- Customer care 24 hour 7 days per week road service helpline (toll free)
- All branches have local tourist information and maps available

**RATES EXCLUDE:**

- Excess Reduction Options
- Diesel Tax Recovery Costs if applicable
- Refundable Security Deposit
- Fuel and LPG costs
- One-way Fees and Location Fees if applicable

**SMART PACK:**

The Smart Pack for campervan rentals is payable per day in addition to the daily rental rate.

Breezer, Nomad and Wanderer **NZ\$29** per day (maximum **NZ\$1,450** per rental)

Quattro and Six Pack:

**NZ\$38** per day (maximum **NZ\$1,900** per rental) where travel is between 1 April 2009 and 31 October 2009.

**NZ\$41** per day (maximum **NZ\$2,050** per rental) where travel is between 1 November 2009 and 31 March 2010.

In addition to the inclusions in the Smart Rate, the Smart Pack includes:

- Excess Reduction Option 2 (nil vehicle excess)
- No Worries Cover Option (PCO2 - extends the insurance cover to include accidental damage to the overhead and underbody sections of the vehicle)
- Diesel Tax Recovery Costs
- LP Gas Refill (PGO - refill for gas bottle used for cooking and heating hot water in vehicles with a hot water facility upon return of vehicle).
- Snow Chains if required
- Portable Heater if required
- Camping Stools (1 per person travelling)

**BACKPACKER STRONGLY RECOMMENDS THE SMART PACK FOR TRAVEL WITH COMPLETE PEACE OF MIND.**

**DIESEL TAX RECOVERY FEE**

The Diesel Tax Recovery Fee is included in the **Smart Pack**. If the Smart Pack Option has not been selected the Diesel Tax Recovery Fee will be calculated and collected on return of the vehicle based on the kilometres travelled during the hire.

The vehicle rates **per 100km** are as follows:

2 Berth:	Nil
2 Berth (Toilet Shower):	NZ\$4.70
4 Berth	NZ\$4.70
6 Berth:	NZ\$4.85

Backpacker reserves the right to amend the Diesel Tax Recovery Fee upon Government intervention.

**CREDIT CARDS**

The credit card holder will be jointly and severally liable as a customer. Accepted credit cards are Visa Card, MasterCard and American Express. A non-refundable **2%** administration fee will apply to all Visa and MasterCard transactions or **4.5%** for American Express. Credit card administration fees also apply to debited security bonds and only the hirer's credit card is acceptable to use for the purpose of the security bond.

**FOR YOUR PROTECTION**

New Zealand legislation provides limited coverage for personal injury. Backpacker strongly recommends that all people travelling in New Zealand take out personal travel insurance.

All vehicles are insured for the damage to the vehicle or to the property of a Third Party. The hirer is responsible for the first **NZ\$1,900** (“the excess”) for the Breezer, Nomad and Wanderer campervans, **NZ\$3,500** (“the excess”) for the Quattro and Six-Pack campervans where travel is between 1 April 2009 and 31 October 2009, **NZ\$5,000** (“the excess”) for Quattro and Six-Pack campervans where travel is between 1 November 2009 and 31 March 2010 of the cost of damage to Third Party property or to the rented vehicle, including single vehicle accident, windscreen and tyre damage, towing and recovery costs, theft, fire, break-in or vandalism with the exception of the ‘exclusions’. This also includes the cost of the daily rental for the period the vehicle is off fleet for accident repairs.

**Please see the ‘Exclusions’ section below, whereby all insurance cover will be made void.**

The excess is applicable regardless of who is at fault and must be paid at the time the accident report is completed, not at the completion of the rental. The excess will be refunded if Backpacker is successful in recovering the cost of the damages from the Third Party. Please note that Third Party claims can take months to resolve.

The excess applies in respect of each claim, not rental.

The excess can be reduced, in most circumstances, by the purchase of Excess Reduction Option 1 or Excess Reduction Option 2. Note Excess Reduction 2 is included in the **Smart Pack**.

**Excess Reduction Option 1**

<b>Cost per day</b> \$14 (maximum charge per hire NZ\$700)	<b>Excess reduced to</b> NZ\$950 - 2 Berth Breezer, Nomad and 2 Berth Wanderer
<b>\$19</b> (maximum charge per hire NZ\$950) is between 1 April 2009 and 31 October 2009	NZ\$1,800 - 4 Berth Quattro and 6 Berth Six Pack where travel
<b>\$25</b> (maximum charge per hire NZ\$1,250) is between 1 November 2009 and 31 March 2010	NZ\$2,500 - 4 Berth Quattro and 6 Berth Six Pack where travel

With Excess Reduction Option 1 the hirer is responsible for the first **NZ\$950** for the Breezer, Nomad and Wanderer and the first **\*NZ\$1,800/NZ\$2,500** for the Quattro and Six Pack vehicles of **ANY ACCIDENT COST** of damage to Third Party property or to the rented vehicle, including single vehicle accident, windscreen and tyre damage, towing and recovery costs, theft, fire, break in or vandalism with the exception of the ‘exclusions’. This also includes the cost of the daily rental rate for the period the vehicle is off fleet for accident repairs. The excess applies in respect of each claim, not rental.

\*Amount determined by date of vehicle collection

**Please see the ‘Exclusions’ section, whereby all Excess Reduction cover will be made void.**

**Excess Reduction Option 2**

<b>Cost per day</b> \$20 (maximum charge per hire NZ\$1,000)	<b>Excess reduced to</b> \$0– 2 Berth Breezer, 2 Berth Nomad and 2 Berth Wanderer
<b>\$28</b> (maximum charge per hire NZ\$1,400) between 1 April 2009 and 31 October 2009	\$0–4 Berth Quattro and 6 Berth Six Pack where travel is
<b>\$32</b> (maximum charge per hire NZ\$1,600) between 1 November 2009 and 31 March 2010	\$0–4 Berth Quattro and 6 Berth Six Pack where travel is

With Excess Reduction Option 2 the hirer **will not have to pay excess at all** for any damage to Third Party property or to the rented vehicle, including single vehicle accident, windscreen and tyre damage, towing and

Backpacker NZ - Consumer **Campervan** Rental Conditions 09/10  
recovery costs, theft, fire, break in or vandalism with the exception of the 'exclusions'. This also includes the cost of the daily rental rate for the period the vehicle is off fleet for accident repairs. The excess applies in respect of each claim, not rental.

*Note Excess Reduction 2 is included in the **Smart Pack**.*

**Please see the 'Exclusions' section, whereby all Excess Reduction cover will be made void.**

#### **No Worries Cover Option (PCO2)**

The No Worries Cover Option is a one off fee of **NZ\$50** per hire. The No Worries Cover Option is only available when Excess Reduction 2 has been purchased.

With the No Worries Cover Option, the hirer will not have to pay any excess at all for any damage to the vehicle or property of a Third Party with the exception of the 'exclusions'. This will include accidental overhead or underbody damage to the vehicle. Please note overhead and underbody damage cover is excluded unless the No Worries Cover Option has been purchased.

Note: Excess Reduction Option 2 and the PCO2 option are included in the **Smart Pack**.

**TYRE AND WINDSCREEN DAMAGE** – Where the hire has a nil excess up to one windscreen and two tyres will be covered for accidental damage. Should these amounts be exceeded the cost to repair or replace the items will not be covered and will be the responsibility of the hirer.

**BACKPACKER STRONGLY RECOMMENDS OUR CUSTOMERS TAKE NO WORRIES COVER FOR TRAVEL WITH COMPLETE PEACE OF MIND.**

**Please see the 'Exclusions' section, whereby all Excess Reduction cover will be made void.**

#### **EXCLUSIONS:**

**All insurance cover will be made void if any of the following 'Exclusions' are breached:**

1. Overhead and underbody damage to the vehicle - except where no worries cover has been purchased.
2. Any water related damage which includes, but is not limited to:
  - a) any vehicle submersion
  - b) creek or river crossing
  - c) driving through low plain flooded areas
  - d) beach driving
3. Personal belongings. Backpacker recommends the hirer does not leave valuables in the vehicle and that they have insurance to cover for the loss/damage of personal belongings.
4. Any damage caused by wilful misconduct (e.g. sitting or standing on the bonnet or roof of the vehicle).
5. Any damage caused while driving under the influence of alcohol or drugs.
6. Damage caused to the vehicle by snow chains.
7. A single vehicle roll over occurs.
8. The Customer will be liable for any costs associated with the incorrect use of fuel or the use of Bio-Diesel which should not be used (fuel being diesel or petrol), or water or other contamination of fuel.
9. The cost to retrieve or recover a vehicle, which may include, but is not limited to a vehicle that has become bogged, submerged or has been abandoned.
10. The cost to replace keys, which have been lost or retrieval of keys, which have been locked in a vehicle.

11. The vehicle rented may only be used to carry the maximum number of passengers as dictated by the vehicle type. If more passengers are carried than what is allowed Backpacker does not accept any liability.
12. Drivers not identified on the rental agreement and/or drivers that have a licence that has been cancelled or suspended and/or drivers who have a licence that is classified as a learners or probationary licence.

### **VEHICLE SECURITY DEPOSIT**

Upon vehicle collection, a security deposit is required. The amount is determined by the excess reduction option selected.

For security purposes, **only a credit card** can be used to provide a vehicle security deposit. The credit card holder must be present and able to sign for the vehicle security deposit upon vehicle collection. The credit card holder is jointly and severally liable for any damage to the rental vehicle.

Debited bonds are subject to a 2% credit card administration fee in addition to the bond amount when the credit card used is either a Visa or MasterCard or 4.5% for American Express.

If an Excess Reduction Option is not selected, the security deposit is **NZ\$1,900** for the Breezer, Nomad and Wanderer campervans and **\*NZ\$3,500/NZ\$5,000** for the Quattro and Six-Pack campervans payable by credit card.

\*Amount determined by date of vehicle collection

The **NZ\$1,900/NZ\$3,500/NZ\$5,000** is debited to the hirer's credit card when the vehicle is collected. For this reason it is important that the hirer have the funds available on the credit card and that the amount does not exceed the hirer's daily withdrawal allowance available on the credit card.

If **Excess Reduction Option 1** has been taken the security deposit is **NZ\$950** for the Breezer, Nomad and the Wanderer vehicles and **\*NZ\$1,800/NZ\$2,500** for the Quattro and the Six Pack vehicles.

\*Amount determined by date of vehicle collection

The **NZ\$950/NZ\$1,800/NZ\$2,500** is taken as an **imprint** to the hirer's credit card when the vehicle is collected. An imprint simply records a figure against the hirer's credit card of **NZ\$950/NZ\$1,800/NZ\$2,500** that Backpacker can then debit if required.

If **Excess Reduction Option 2** is selected with or without No Worries Cover Option or the package booked is the Smart Pack the security deposit is **NZ\$220**.

The **NZ\$220** is taken as an **imprint** to the hirer's credit card when the vehicle is collected. An imprint simply records a figure against the hirer's credit card of **NZ\$220** that Backpacker can then debit if required.

The security deposit is fully refundable provided the vehicle is returned on time, to the correct location, undamaged, in a clean condition and with full fuel tanks (fuel being petrol or diesel) and gas bottle. Except where the customer has purchased the Pre-Purchase Gas Option (PGO is included in the Smart Pack) and/or Pre Purchase Fuel (PPF), failure to return the vehicle with full petrol or diesel tanks and/or a full LPG bottle will result in refill charges, which will be advised upon return of the vehicle.

Backpacker reserves the right to retain an **NZ\$220** cleaning fee if the vehicle is not returned in a clean condition. This includes smoking related cleaning, as smoking is not permitted in the vehicle. The toilet and waste water tank must be emptied prior to the return of the vehicle, or an additional **NZ\$125** soiling fee will be retained.

**FOR SECURITY PURPOSES, ONLY THE HIRERS CREDIT CARD CAN BE USED FOR VEHICLE SECURITY DEPOSITS.**

### RENTAL DURATION

- Breezer campervan rentals have a 3-day minimum rental requirement when pick up and return are to the same location. The Breezer is available from Auckland and Christchurch.
- The minimum rental period is five days for all other campers.
- All campervan rentals with a collection date between the 23<sup>rd</sup> of December and the 10<sup>th</sup> of January are subject to a ten-day minimum rental requirement.
- Minimum rental period is 10 days when a vehicle is being collected from the North Island and is being returned to the South Island if the rental commences between the months of October through to March.
- Minimum rental periods are subject to change during peak periods.
- Rental days are calculated on a calendar day basis. When calculating the number of days a vehicle is rented, the day of pick-up is counted as day one of the rental, regardless of pick-up time. The day of the vehicle's return is counted as the final day of the rental.
- Late pick-up or early return of vehicle, does not entitle the hirer to any refund of the unused portion of the rental.
- Late returns will be charged on a per day basis. Failure to obtain authorisation for a rental extension will result in a daily fee of **NZ\$150** in addition to the daily rate.

### ONE-WAY RENTALS

One-way rentals are available between all branch locations with the exception of the Breezer which is available to and from Christchurch and Auckland only. A one-way rental fee of **NZ\$200** is charged for Breezer, Nomad and Wanderer rentals or **NZ\$250** for Quattro and Six-Pack rentals, to and from the North Island to the South Island and vice versa, where pick up is between the 1<sup>st</sup> of November and the 31<sup>st</sup> of March.

Rentals between the Auckland Beach Rd location and the Auckland Mangere location are subject to a **NZ\$30** one-way fee. This applies in either direction and all season.

Location fees will apply if applicable.

### WELLINGTON & QUEENSTOWN LOCATION FEES

A location fee of **NZ\$200** applies to all campervans picking up or dropping off in Wellington or Queenstown.

If the pick-up and drop off occurs in the same city, only one location fee will apply. One-way fees will apply if applicable.

### ADDITIONAL PRODUCTS & SERVICES

- Picnic Table **NZ\$22 per rental**
- Picnic Chair **NZ\$12 per rental**
- Baby / Booster seat **NZ\$25 per rental**
- Portable Heater **NZ\$10 per rental**
- Tent (4 persons) **NZ\$75 per rental**
- Camping Pack **NZ\$20 per day**
- Snow Chains **NZ\$20 per rental**
- Mountain Bikes **Hire free of charge at selected Top Ten Holiday Parks**
- First Aid Kit **From NZ\$30 for purchase**
- Souvenir Road Atlas **From NZ\$25.00 for purchase**
- GPS **NZ\$9 per day with a maximum charge of NZ\$90 per hire**
- PPF - Pre-Purchase Fuel Option **Details on request upon vehicle collection**
  
- PGO - Pre-Purchase Gas Option
  - 2 Berth Nomad, Breezer* **NZ\$23 per gas bottle**
  - 2 Berth Wanderer, 4 Berth Quattro and 6 Berth Sixpack* **NZ\$35 per gas bottle**

Note the PGO option, camping stools, portable heater and snow chains are included in the **Smart Pack**.

Charges for additional products and services will be charged per hire.

### **CHANGE OF LOCATION**

If the customer wishes to change the pick up or drop-off location from what was originally booked, permission must be first obtained from the reservations or scheduling departments.

Subject to the change being approved, an additional charge of up to **NZ\$550** may apply.

### **RENTAL EXTENSION**

If the customer wishes to extend the rental whilst on hire, they must first obtain authorisation from reservations or any of the Backpacker branches. The rental extension is subject to vehicle availability. The cost of an extended rental must be paid by credit card over the telephone on confirmation of the rental extension. The rate charged may not reflect the original rate booked. Failure to obtain authorisation will result in a daily fee of **NZ\$150** in addition to the daily rate.

### **TRANSFERS**

Backpacker Campervans provides free airport to Mangere branch and our Mangere branch to airport transfer on day of arrival and departure for our Auckland Mangere and Christchurch Branches. Customers can also take the Airbus free of charge to and from downtown Auckland to the Auckland Mangere Branch on day of pick up and drop off. Queenstown branch is located at the airport. The Wellington agency is located 40 minutes from the airport and clients must find their own transportation to and from the branch, at their own expense. Note only campervans are available from the Wellington office, rental cars are not available from Wellington.

### **INFRINGEMENTS**

Backpacker reserve the right to charge the hirer for any speeding or parking fines, associated administration costs and/or accidents including third party property damage not reported on return of the vehicle. The administration fee per fine, in addition to the fine, will be **NZ\$60**.

### **EXCHANGE RATE / CURRENCY VARIATIONS**

All credit card transactions are conducted in New Zealand dollars. Due to exchange rate fluctuations and bank transaction fees there could be some variance in the amount refunded compared to the amount initially charged. Backpacker does not accept any liability for variances up or down.

### **LICENCE**

A current and full (i.e. no probationary licences are accepted) motor vehicle driver's licence is required and must be produced upon vehicle collection. Should a foreign licence be in a language other than English it must be accompanied by a current international driving permit issued in the same country as the driver's licence was issued. An accredited English translation will be accepted in lieu of an international driving permit.

### **AGE RESTRICTIONS**

Drivers must be 21 years of age or over. A medical certificate stating that the customer is fit to drive the vehicle they have booked for the duration of the hire is required for drivers 75 years of age or greater.

### **AGE RESTRICTIONS for the Nomad and Breezer**

Drivers must be 18 years of age or over. A medical certificate stating that the customer is fit to drive the vehicle they have booked for the duration of the hire is required for drivers 75 years of age or greater.

### **MULTIPLE RENTALS**

Should a customer have more than one consecutive rental they can be combined to qualify for longer-term hire discounts off the vehicle rate. Consecutive campervan hire in Australia, New Zealand and South Africa and/or consecutive car hire in New Zealand for Backpacker can be combined to qualify if the vehicle collection date/s are within a 3-month period. For all rentals to qualify each booking needs to be made at the same time. If a customer makes another booking at a later time, the new booking can be combined to qualify if the vehicle collection date/s are within a 3-month period however, the original booking/s will only qualify for a discount if the booking/s are not already travelling or travelled.

Note that 2wd car hire in Australia cannot be combined with any campervan or New Zealand car hire to qualify for longer-term discounts.

Longer-term discounts must be requested at the time of booking.

For campervans that pick up and drop off on the same day, the less expensive rental day will be free of charge. This also applies to the excess reduction option or the Smart pack if applicable.

If multiple hires are within the same country and total days exceed 50 days only the maximum charge applicable to the Excess Reduction Option or the Smart pack will apply. If combining a vehicle hire with another Backpacker vehicle that has a more expensive Smart pack or Excess Reduction Option, the more expensive Smart Pack/Excess Reduction maximum cost is applied.

### **LIVING EQUIPMENT**

The living equipment (crockery, cutlery, cooking utensils, linen, sleeping bags, pillows and towels) for all campervans is included in the daily rental rate at no extra cost.

### **ROAD RESTRICTIONS**

Vehicles can only be driven on sealed/bitumen or well-maintained roads. No vehicle shall be driven on Skippers Road (Queenstown), Ninety Mile Beach (Northland), Ball Hut Road (Mt. Cook), Bluff Road that runs between Kuatunu and Mataurangi and North of Colville Township (Coromandel Peninsula).

Backpacker reserves the right at its sole discretion to restrict vehicle movements in certain areas due to adverse road or weather conditions.

### **ON-ROAD ASSISTANCE**

Any problems associated with the vehicle, including equipment failure, must be reported to Backpacker as soon as possible and within 24 hours in order to give Backpacker the opportunity to rectify the problem during the rental. Failure to do so will compromise any claims for compensation. Backpacker does not accept liability for any claims submitted after this period.

Please contact us toll free on:

North Island - 0800 422 267

South Island - 0800 304 304

### **REPAIRS**

Repairs up to **NZ\$200** may be affected without authorisation and will be reimbursed. For amounts over **NZ\$200**, Backpacker will need to be informed in advance. Repairs will be approved provided the hirer was not directly responsible for the damage. Receipts must be submitted for any repair or the claim will not be paid.

### **CHANGE OF VEHICLE**

Should the vehicle booked be unavailable Backpacker reserves the right to substitute an alternative vehicle without prior notification and at no extra cost. This shall not constitute a breach of contract and does not entitle the hirer to a refund.

### **VEHICLE CATEGORY**

Vehicles cannot be requested by make or model, only by vehicle category.

### **VOLUNTARY DOWNGRADE**

Should the hirer decide to take a lesser vehicle than booked they will not be entitled to any refund.

### **CANCELLATION POLICY - CAMPERVANS**

The cancellation fees are:

- |  |                      |
|--|----------------------|
| • If cancelled up to 22 days prior to pick-up  | No Fee               |
| • If cancelled from 21 to 7 days prior to pick-up  | 20% of Gross Rental  |
| • If cancelled 6 to 1 days prior to pick-up  | 50% of Gross Rental  |
| • If cancelled on day of pick up or No-Show  | 100% of Gross Rental |
| • If vehicle is returned early for any reason whatsoever no refund is available for the unused portion of the hire |                      |

### **DISCRETION**

Backpacker reserves the right to refuse any rental at its discretion.

### **ANIMALS**

No animals are permitted in our vehicles, excluding guide dogs.

### **PERSONAL AND COMPANY CHEQUES**

Personal and Company cheques will not be accepted as payment for rentals at the time of pick-up. These must be paid to Backpacker 14 days prior to commencement of rentals. Personal or Company cheques are not acceptable as the vehicle security deposit.

### **CALCULATION ERRORS**

Backpacker will not honour calculation errors. Should a calculation error occur Backpacker will charge for the shortfall.

### **DISCLAIMER**

Illustrations and text in any of our brochures or website are a representation only of the vehicle depicted. Variances in the vehicles offered for rental may occur due to substitutions made by Backpacker or modifications and/or upgrades to the vehicle design made by the manufacturer.

### **NEW ZEALAND RESERVATIONS OFFICE HOURS AND CONTACT DETAILS**

Open 24 hours, 7 days per week, closed Christmas Day (25 December) and New Years Day (1 January)

Phone: +64 9 255 3985  
Fax: +64 9 255 0629  
Free Number within New Zealand: 0800 422 267  
Toll free outside New Zealand: +800 200 80 801

E-mail: [direct@backpackercampervans.com](mailto:direct@backpackercampervans.com)  
Website: [www.backpackercampervans.com](http://www.backpackercampervans.com)

**AUSTRALIAN RESERVATIONS OFFICE HOURS AND CONTACT DETAILS**

Open 24 hours, 7 days per week, closed Christmas Day (25 December) and New Years Day (1January)

Phone: +61 3 8398 8830

Fax: +61 3 9687 4844

Toll free Australia & International: +800 200 80 801

E-mail: [ausinfo@backpackercampervans.com](mailto:ausinfo@backpackercampervans.com)

Website: [www.backpackercampervans.com](http://www.backpackercampervans.com)

**BRANCHES FOR VEHICLE COLLECTION AND RETURN**

Auckland Mangere, Auckland Beach Rd\*, Christchurch, Queenstown\* and Wellington\*

- Auckland Mangere, Wellington and Christchurch: Daily from 0800 to 1730 hours. Open all public holidays except Christmas Day the 25<sup>th</sup> of December, when all Backpacker branches are closed.
- Auckland Beach Rd: Daily from 0800 to 1630 hours. Open all public holidays except Christmas Day the 25<sup>th</sup> of December, when all Backpacker branches are closed.
- Queenstown: 0800 to 1730 hours in the summer months. 0800 to 1700 hours in the winter months. Open all public holidays except Christmas Day the 25<sup>th</sup> of December, when all Backpacker branches are closed.
- All campervans must be collected from and returned to the nominated Backpacker Campervans branch.
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**\*The Breezer is not available to and from Wellington and Queenstown.**

**\*The Wanderer, Quattro and Six Pack are not available to and from Auckland Beach Rd.**

**AUCKLAND Mangere**

36 Richard Pearce Drive  
Mangere

(3km from Auckland airport)

Ph: (+64) 9 255 0620

or 0800 422 267

**CHRISTCHURCH**

530-544 Memorial Avenue

(300m from Christchurch Airport)

Ph (+64) 3 358 4159 or 0800 304 304

**QUEENSTOWN**

Queenstown Airport

Ph (+64) 3 442 2011

**WELLINGTON**

C/- Top 10 Hutt Park HolidayPark

95 Hutt Park Road, Lower Hutt

Ph (+64) 4 569 5378

**AUCKLAND Beach Rd**

86 Beach Rd

Auckland

Ph: (+64) 9 304 0940